

LIVING AND WORKING IN LUXEMBOURG

THE GRAND DUCHY OF LUXEMBOURG: A EUROPEAN CROSSROADS A COUNTRY WITH A HIGH STANDARD OF LIVING ART OF LIVING

HEALTH CARE EDUCATIONAL OPPORTUNITIES MOVING TO LUXEMBOURG: PRACTICAL INFORMATION

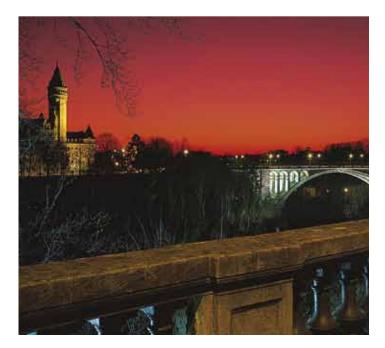




LIVING AND WORKING IN LUXEMBOURG







THE GRAND DUCHY OF LUXEMBOURG: A EUROPEAN CROSSROADS

Luxembourg: located at the heart of Europe Travelling to Luxembourg

A COUNTRY WITH A HIGH STANDARD OF LIVING

- A country where close to 200 nationalities rub shoulders... ...in a country with an international outlook... ...which has one of the world's highest standards of living...
- ...whose economic development is fed by a dynamic and diversified industrial production base...

...and benefits from a high degree of social and political stability... ...and a favourable tax system.

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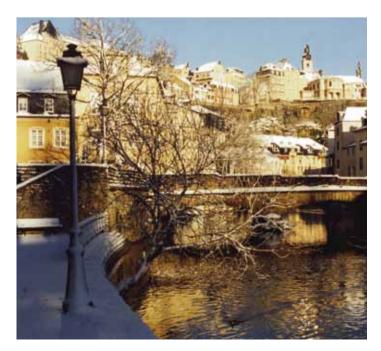
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MOVING TO LUXEMBOURG: PRACTICAL INFORMATION

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THE GRAND DUCHY AEL CR

Luxembourg: located at the heart of Europe One of the major advantages of the Grand Duchy of Luxembourg is its geographic setting. Situated between France, Belgium and Germany,



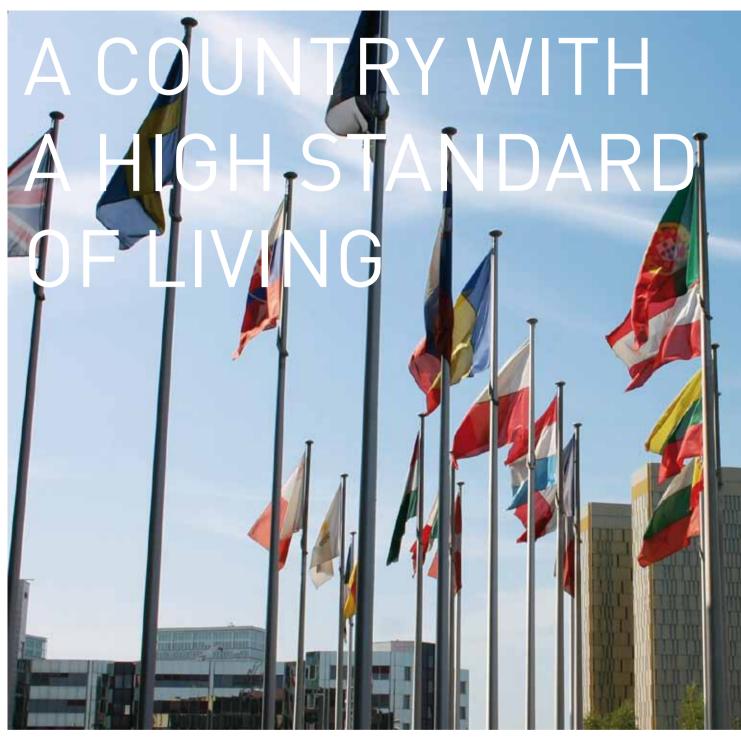
Luxembourg is centrally located in Western Europe and is close to many capital cities – London, Paris, Brussels, Amsterdam, Zurich and Berlin are just one hour away by plane.

Travelling to Luxembourg

From Luxembourg airport, 15 minutes from Luxembourg City, you can fly to more than 50 European cities in the wink of an eye. Several flights a day connect Luxembourg to London, Frankfurt and Paris. This allows quick and easy access to Europe's major economic centres.

Luxembourg also offers excellent road and train transport. The national railway network is highly efficient and provides trouble-free connections to the major European railway routes. It is easy to travel to Paris, Frankfurt and Brussels. Following the start of service in 2007 of Europe's new Eastern High-Speed Line, Luxembourg is only 2 hours and 15 minutes from Paris.





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A country where close to 200 nationalities rub shoulders...

The Grand Duchy of Luxembourg stands out in certain ways from the other Member States of the European Union. Without question, its most noteworthy characteristic is the diversity of its population and the ease of integration into Luxembourg society.

Nearly 44% of the Grand Duchy's population is foreign born, which translates to 229,900 foreign residents out of a total population of 524,900 (figures as of 1 January 2012, Statec). In the capital, the percentage of foreign residents rises to 65%.

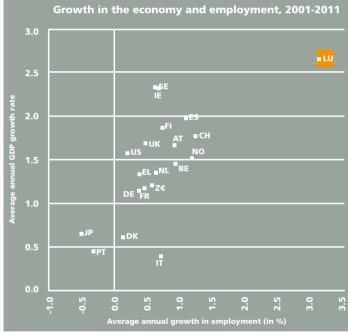
The foreign communities with the largest populations are the Portuguese (85,300), French (33,100), Italians (18,100), Belgians (17,200) and Germans (12,300).

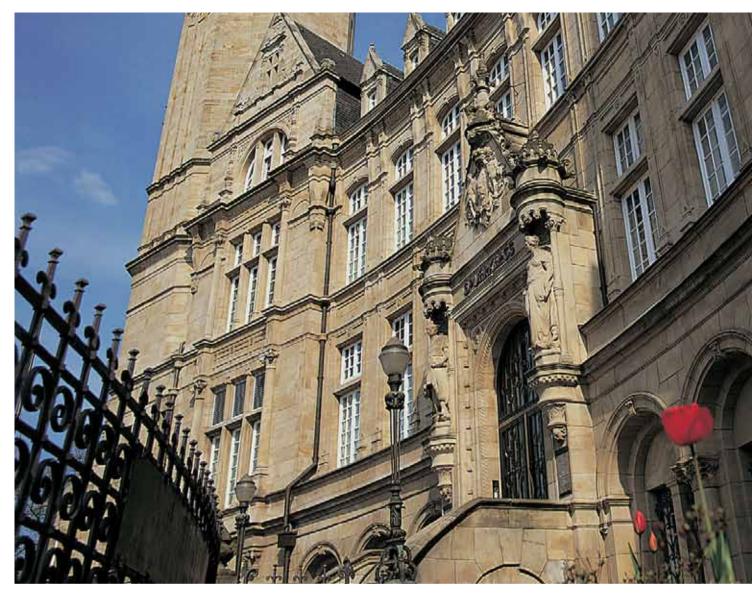
Despite the high proportion of foreign residents, the Grand Duchy has not experienced any intercultural tension. This is one of the key features of Luxembourg's integration model.



...in a country with an international outlook...

The Grand Duchy's special demographic profile has an impact on the labour market. Foreign labour comprises some 70.9% of the working population. Immigrants (foreign residents) make up only part of this workforce, while a large proportion is represented by workers from neighbouring countries (commuters; 44% of salaried employment).





The labour market has shown a significantly higher growth than the great majority of members of the European Union.

Luxembourg's economy welcomes foreign investors. Numerous industrial groups benefit from the advantages of the Grand Duchy to set up their production and/or distribution centres here.

Several global industrial companies have set up operations and heavily invested in Luxembourg, notably ArcelorMittal, Goodyear, Guardian, Dupont, ExxonMobil and Ferrero. The information and communication technology (ICT) sector is also well developed as, for instance, RTL Group, SES, Microsoft, Siemens, Skype, iTunes (Apple) and Amazon have set up in the Grand Duchy. Several of these companies manage the whole of their European activities from Luxembourg. Luxembourg companies are also very active in the logistics and air transport sectors. Companies such as Panalpina, Kuehne&Nagel, Thiel Logistik, DHL, FedEx, Cargolux, Luxair and China Airlines take advantage of Luxembourg's dynamic airport.

In the services sector, the financial sector plays a particularly important role. Luxembourg is the second largest investment fund centre in the world after the United States, the premier captive reinsurance market in the European Union and the premier private banking centre in the Eurozone. The financial sector is the largest contributor to the Luxembourg economy.





...which has one of the world's highest standards of living...

The Grand Duchy of Luxembourg enjoys one of the highest standards of living not only in Europe but among all developed countries. According to a recent study conducted by Mercer Consulting, Luxembourg city has the 19th highest quality of life in the world. In addition, the cost of goods in the Grand Duchy of Luxembourg largely corresponds to prices in neighbouring countries (France, Germany, Belgium), while income per resident is much higher. As a result, the purchasing power per resident ranks amongst the world's highest.



Quality of life : Top 50 cities (2011 ranking)		GDP per inhabitant (2011)*		
	Rank			Rank
Zurich		Luxembourg	84,700	3**
Copenhagen		Singapore	59,900	
Ottawa	14	Norway	53,300	
Luxembourg	19	United States	48,100	
Stockholm	20	Switzerland	43,400	
Perth	21	Australia	40,800	13
Singapore	25	Ireland	40,800	13
Dublin	26	Sweden	40,600	15
Oslo	33	Canada	40,300	
Helsinki	35	Denmark	40,200	17
Milan	42	Finland	38,300	20
Madrid	43	Spain	30,600	32
New York	47	ltaly	30,100	33

www.mercerhr.com) and Central Intelligence Agency, "The World Factbook" (2011)* :



...whose economic development is fed by a dynamic and diversified industrial production base...

Luxembourg is a country with a strong industrial tradition as witnessed by the presence of the headquarters of champions like ArcelorMittal (the biggest steel producer in the world) and numerous multinationals (Goodyear, Dupont de Nemours, Delphi). Furthermore, the Luxembourg industries are diversified (the steel and metal industry, chemicals, materials and plastics, non-metallic minerals, and the electrical and electronic industry...) and represent close to 10% of GDP and 15% of national employment (incl. energy; excl. construction)

 Luxembourg

 Switzerland

 United States

 Denmark

 Sweden

 Germany

 Belgium

 Finland

 France

 Ireland

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 Available income in purchasing power parity in 2010 (Luxembourg = 100)
 Source: World Bank

The economy is however largely dominated by the service sector (87% of GDP incl. non-commercial services and 78%

of employment) whose emergence in the 1970s resulted from the remarkable growth of the financial sector. From its origins as a "Euroloan" centre, the city subsequently developed as a private banking centre and then, from the 1980s, as a leading domicile for investment funds. The success of the financial centre is founded on the social and political stability of the Grand Duchy and on a modern legal and regulatory framework that is continuously updated, inspired by regular consultation between the government and the private sector. Thus, over the years, specific regulatory frameworks have been created for alternative investment funds, venture capital investment funds, international pension funds, specialised investment funds, captive reinsurance companies, covered bond issuing banks, securitisation vehicles and family wealth management companies.

This legal framework, combined with Luxembourg's openness to the world, has attracted banks, insurance companies, investment fund promoters and specialist service providers from all over the world. The Grand Duchy has thus built its reputation by meeting the needs of an international customer base looking for tailor made solutions and innovative financial solutions.

Conscious of the risks of a too specialised economy, the authorities and the business community have adopted a strategy of a multiple specialisation production base. This is why certain tertiary sector services are booming, such as logistics (freight and goods handling companies and logistics services providers), media and communication technology, as well as health technology (the fast growing sectors of biological banks and molecular medicine) or renewable energy. To accompany this diversification strategy, Luxembourg is investing in research and development and innovation, as witnessed by the public sector budget dedicated to the development of the University of Luxembourg and numerous public research centres.

...and benefits from a high degree of social and political stability...

The Grand Duchy of Luxembourg enjoys a high degree of social and political stability. The near-absence of strikes in Luxembourg can be explained by the widespread use of an effective mediation system by management, trade unions and the government. This system has been institutionalised through the creation of the "Tripartite". The Tripartite is comprised of representatives from the three groups and makes every effort to come to agreement on all issues concerning labour relations in the event of a dispute or of temporary or structural economic problems.

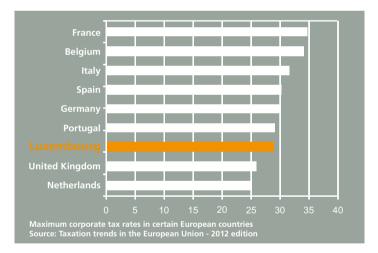
Luxembourg's political system also shows great stability. Despite the changes in the governing coalition, Jean-Claude Juncker has served as prime minister since 1995 and ensures the continuity of government programmes. Luxembourg also plays a key role in EU construction. Since 1958, two men from Luxembourg have chaired the European Commission, Gaston Thorn (1981-1984) and Jacques Santer (1995-1999). In addition, Prime Minister Juncker was repeatedly elected Eurogroup chairman.

Lastly, Luxembourg has a very low crime rate. Indeed, Luxembourg tops Mercer's Personal safety ranking, with Berne and Helsinki following, making it the safest city in the world.

...and a favourable tax system.

Luxembourg's tax rates are particularly rewarding. The income tax rate for individuals is competitive compared to most European countries. The progressive income tax system is based on 18 brackets, with a maximum marginal tax rate of 39% (excluding solidarity tax).

The overall tax on company profits stands at 28.8% This comprises a tax of 22,05% made up of a tax on income (21%), plus a surcharge "solidarity" tax of 5% (5% of 21%, making 1.05%), and a municipal business tax that currently stands at 6.75% for most municipalities, including Luxembourg-City. Companies can benefit from several tax exemptions, for example to finance investment. In addition, the government has announced a reduction in the long term in the tax rate for companies to 25.5%, which will represent an additional attraction for companies based in Luxembourg and will be advantageous for foreign companies who want to set up a subsidiary or a branch to carry out their commercial activities there.

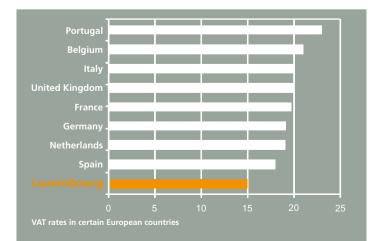




On 1 July 2005, a tax deduction at source on foreign residents' savings income was introduced. This stood at 20% until 30 July 2011. Since then, the tax rate is 35%.

Interest received on certain savings, paid to natural persons by a paying agent (an agent who pays the interest for the direct benefit of the beneficiary), based in Luxembourg, are subject to a withholding tax of 10%.

The maximum VAT rate is 15%, the lowest in the European Union. The price of oil and petrol is lower than in neighbouring countries, thanks to the lower excise duties.





For more information

Detailed statistical information is available on Luxembourg's various online portals:

Gateway to the Grand-Duchy of Luxembourg: www.luxembourg.lu

Luxembourg statistics portal: www.statistiques.public.lu

Luxembourg's business portal: www.guichet.lu/

«Invest in Luxembourg» (Luxembourg for Business) portal: www.investinluxembourg.lu

General information about the Luxembourg State: www.etat.lu

General information about the Luxembourg government: www.gouvernement.lu

Luxembourg Chamber of Commerce: www.cc.lu

Tax information:

Direct Tax Administration

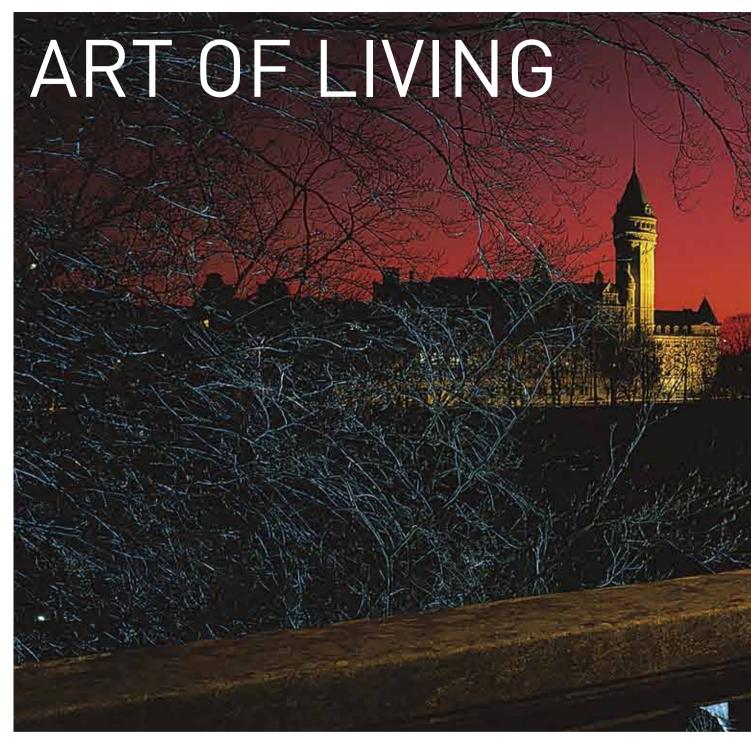
(Administration des Contributions Directes) 45, boulevard Roosevelt L-2982 Luxembourg Tel.: (+352) 40 800 - 1 Fax: (+352) 40 800 - 2022 www.impotsdirects.public.lu

Customs and Excise Administration

(Administration des Douanes et Accises) 26, place de la gare L-1616 Luxembourg BP 1605, L-1016 Luxembourg Tel.: (+352) 29 01 91 - 1 Fax: (+352) 49 87 90 www.do.etat.lu

Registration and Property Administration (Administration de l'Enregistrement et des Domaines) 1-3, avenue Guillaume L-2010 Luxembourg

B.P. 31 Tel.: (+352) 44 905 - 1 Fax: (+352) 45 42 98 E-mail: info@aed.public.lu www.aed.public.lu

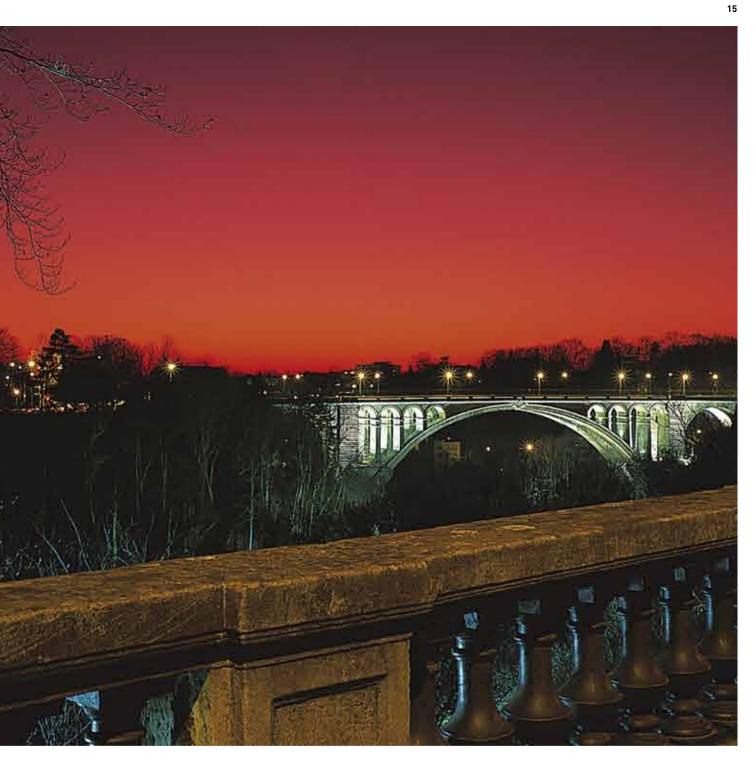


Luxembourg City: historic city and capital of Europe

Luxembourg City is the political and cultural centre of Luxembourg. This capital city of 93,865 residents, 65.22% of whom hail from abroad, is characterized by a surprising contrast between the old city, with its thousand-year-old fortifications, winding alleyways and picturesque homes, and the upper city, a true cosmopolitan centre perched on a rocky plateau. The old city and its fortifications were listed as a UNESCO World Heritage Site in 1994.

Luxembourg is also one of the European Union's capitals. A number of major European Union institutions are headquartered on the Kirchberg

plateau: the Secretariat of the European Parliament, the Council of the European Union, the European Commission (several Directorates-General), the European Court of Justice, the Court of First Instance, Eurostat, the Publications Office, the Court of Auditors, the European Investment Bank (EIB) and the European Investment Fund (EIF), the Translation Centre for the Bodies of the European Union, the Court of the European Association of Free Exchange, as welleone of the European schools.



Designated European Cultural Capital once in 1995, Luxembourg City 2007 was selected again in 2007, in partnership with the Greater Region (Grande Région)

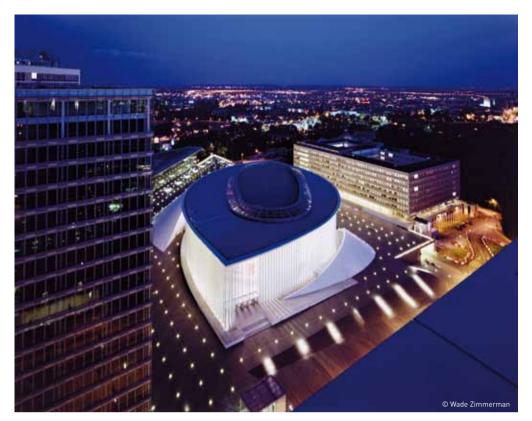




For more information

Luxembourg City Tourist Office

B.P. 181 30, Place Guillaume II L-1648 Luxembourg Tel.: (+352) 22 28 09 Fax: (+352) 46 70 70 E-mail: touristinfo@lcto.lu www.lcto.lu



Luxembourg, city of culture

Luxembourg City boasts a large number of museums with a wide variety of collections. The National Art and History Museum offers archaeological collections (prehistory, protohistory, the Gallo-Roman period and the Middle Ages), art collections (ancient, modern, contemporary and Luxembourgish), decorative arts, and folk art and traditions. The National Museum of Natural History gives visitors greater insight into humans and their environment, science, natural history and the miracles of our planet. The Luxembourg City History Museum houses permanent collections and temporary exhibitions illustrating the capital's more than one thousand years of history. The Luxembourg Casino holds contemporary art exhibitions throughout the year, with a focus on the diversity and complexity of current trends. The Grand-Duc Jean Modern Art Museum, whose buildings were designed by the famed Chinese-American architect, I.M. Pei, has an innovative offering open to all genres of contemporary art.

For more information

A SAMPLING OF LUXEMBOURG'S LEADING MUSEUMS

National Art and History Museum

(Musée National d'Histoire et d'Art) Marché-aux-Poissons L-2345 Luxembourg Tel.: (+352) 47 93 30 214 E-mail: musee@mnha.etat.lu www.mnha.lu

Luxembourg Casino – Contemporary Art Forum

(Forum d'art contemporain) 41, rue Notre-Dame - B.P. 345 - L-2013 Luxembourg Tel.: (+352) 22 50 45 E-mail: info@casino-luxembourg.lu www.casino-luxembourg.lu

Grand-Duc Jean Modern Art Museum (Musée d'Art Moderne - Grand-Duc Jean)

3, Park Dräi Eechelen L-1499 Luxembourg Tel.: (+352) 45 37 85-1 E-mail: info@mudam.lu www.mudam.lu

National Museum of Natural History (Musée National d'Histoire Naturelle) 25, rue Münster L-2160 Luxembourg Tel.: (+352) 46 22 33-1 E-mail: questions@mnhn.lu www.mnhn.lu

Luxembourg City History Museum (Musée d'Histoire de la Ville de Luxembourg) 14, rue St-Esprit L-2090 Luxembourg

Tel.: (+352) 47 96 45 00 E-mail: musee@musee-hist.lu www.musee-hist.lu

Villa Vauban - City of Luxembourg Art Museum (Musée d'Art de la Ville de Luxembourg) 18, Avenue Emile Reuter

L-2420 Luxembourg Tel.: (+352) 47 96 49 00 www.villavauban.lu

Dräi Eechelen Museum

5, Park Dräi Eechelen L-1499 Luxembourg Tel.: (+352) 26 43 35 www.m3e.lu





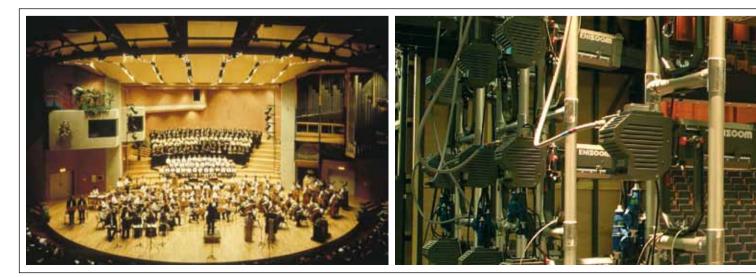


Theatre, music and cinema: the vital heart of the city's life

In general, Luxembourg's theatrical productions are characterized by a wide range of languages, plays and styles. A mix of Germanic and Latin cultural references, the Luxembourg stage reflects a variety of international artistic influences. Because the Luxembourg theatre is so open to the world, it offers a large number of international coproductions as well as collaborations among actors of various nationalities and among Luxembourgish directors and scenic artists from abroad. This widespread mixing of cultures continually enriches the Luxembourg theatre and constitutes its greatest wealth.

On the musical scene, the Luxembourg Philharmonic opened its doors in July 2005 on the Kirchberg plateau. The new concert hall seats 1,500 people and plays a vital role in integrating and stimulating Luxembourg's already-rich musical life. 2005 also saw the opening of the Rockhal. The Rockhal, managed by the Centre for Amplified Music, a public institution, is much more than a two-stage concert hall with completely flexible space. In fact, it is on its way to becoming the centre of pop rock in Luxembourg. In addition, several concert halls with seating for 5,400 guests offer modern music concerts (jazz, rock and pop).

Luxembourg has its own film production industry. On average, the country produces or coproduces one to two feature films and six to ten short films and documentaries a year. Luxembourg's film policy has quickly born fruit, and a large number of Luxembourgish films and coproductions have been screened at major international festivals, with some of them winning prizes. Two films that stand out were both produced by the Luxembourgish company, Delux Productions: The Girl with a Pearl



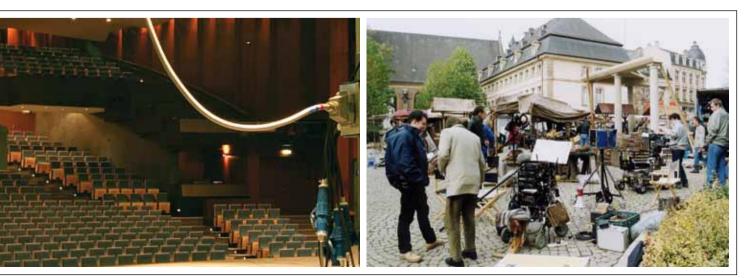
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Earring, which starred Scarlett Johansson and was nominated for Academy Awards in three categories in 2004 (best artistic direction, best photography and best costumes), and The Merchant of Venice, starring Al Pacino, Jeremy Irons and Joseph Fiennes.

Luxembourg has a large number of cinemas. Film buffs can choose between small traditional cinemas and two multiplexes in Luxembourg-Kirchberg and Esch-sur-Alzette.

Unlike countries such as France and Germany, where most films are shown in their dubbed version, almost all films in Luxembourg, with the exception of children's films, are presented in their original version with subtitles. This original-version film culture reflects the multilingualism that prevails in the Grand Duchy.

Founded in 1988, the Cinematheque houses more than 14,000 copies of films in all genres, one of the largest cinematographic archives in Europe. The collection includes the entire filmographies of such great filmmakers as Orson Welles, Jean Renoir and Alfred Hitchcock, rare films with only one or two copies remaining, and specialised collections of a certain genre or from a certain period.



For more information

MUSIC

Abbaye de Neumünster Cultural Exchange Centre (Centre Culturel de Rencontre Abbaye de Neumünster) 28. rue Münster L-2160 Luxemboura Tel.: (+352) 26 20 52 1

Fax: (+352) 26 20 19 80 E-mail: contact@ccrn.lu Internet: www.ccrn.lu

Luxembourg Philharmonic

1, place de l'Europe L-1499 Luxemboura Tel.: (+352) 26 02 27 1 E-mail: info@philharmonie.lu www.philharmonie.lu

Den Atelier

B.P. 1371 L-1013 Luxembourg Tel.: (+352) 49 54 66 Fax: (+352) 40 24 03 404 F-mail: info@atelier.lu www.atelier.lu

CarréRotondes

1. rue de l'Aciérie L-1112 Luxembourg-Hollerich Tel.: (+352) 26 62 2007 www.rotondes.lu

TRIFOLION Echternach

(Echternach Culture, Tourist and Conference Centre) (Centre Culturel, Touristique et de Congrès Echternach) 2. Porte Saint Willibrord

L-6486 Echternach/Luxembourg Tel.: (+352) 26 72 39 500 www.trifolion.lu

Kulturfabrik Cultural Centre

(Centre Culturel Kulturfabrik) 116, route de Luxembourg L-4221 Esch sur Alzette Tel.: (+352) 55 44 93 1 www.kulturfabrik.lu

ROCKHAL – Centre for Amplified Music, a public institution (Etablissement public Centre de Musiques Amplifiées) B.P. 291

L-4003 Esch-sur-Alzette Tel.: (+352) 24 55 51 Billetterie: (+352) 24 55 55 55 E-mail: info@rockhal.lu www.rockhal.lu

Music Conservatory

(Conservatoire de musique) 33, rue Charles Martel L-2134 Luxembourg Tel.: (+352) 47 96-55 55 / 47 96-52 03 Fax: (+352) 44 96 86 E-mail: cml@vdl lu www.cml.lu

Ettelbruck asbl Centre for Multidisciplinary Arts (Centre des Arts Pluriels d'Ettelbruck asbl) 1, place Marie-Adélaïde B.P. 159

L-9002 Ettelbruck Tel.: (+352) 26 81 21 1 Fax: (+352) 26 81 21 301 www.cape.lu

THEATRE

Luxembourg City Grand Theatre (Grand Théâtre de la Ville de Luxembourg) 1, Rond-point Schuman L-2525 Luxembourg Tel.: (+352) 47 08 95 Fax: (+352) 46 57 77 E-mail: grandtheatre@vdl.lu www.theater-vdl.lu

Capucins Theatre (Théâtre des Capucins)

9, place du Théâtre L-2613 Luxembourg Tel.: (+352) 22 06 45 Fax: (+352) 22 63 23 E-mail: capucins@vdl.lu www.theater-vdl.lu

Centaur Theatre (Théâtre du Centaure)

4. Grand-Rue L-1660 Luxembourg Tel.: (+352) 22 28 28 Fax: (+352) 26 27 06 33 E-mail: centaure@pt.lu www.theatrecentaure.lu

National Theatre of Luxembourg (Théâtre national du Luxembourg)

194, route de Longwy L-1940 Luxembourg Tel.: (+352) 26 44 12 70 Fax: (+352) 26 44 13 70 E-mail: info@tnl.lu www.tnl.lu

City Theatre of Esch (Théâtre de la Ville d'Esch) 122, rue de l'Alzette L-4010 Esch-sur-Alzette Tel.: (+352) 54 03 78 Fax: (+352) 54 73 83 650 E-mail: reservation@theatre.villeesch.lu www.theatre.esch.lu

Open Theatre of Luxembourg

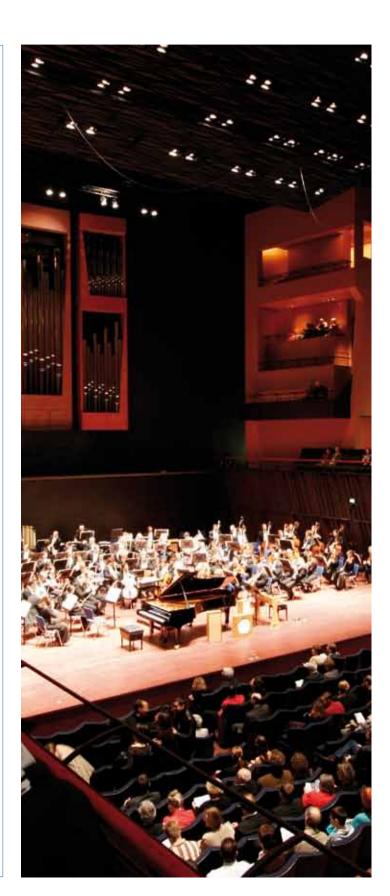
(Théâtre Ouvert du Luxembourg or TOL) 143, route de Thionville L-2611 Luxembourg Tel.: (+352) 49 31 66 Fax: (+352) 26 12 33 10 E-mail: toll@tol.lu www.tol.lu

CINEMA

Cinema portal of the Grand Duchy of Luxembourg www.cinema.lu

Municipal Cinematheque of Luxembourg

(Cinémathèque municipale de Luxembourg) 17, Place du Théâtre L-2613 Luxembourg Tel.: (+352) 47 96 26 44 Fax: (+352) 40 75 19 E-mail: cinematheque@vdl.lu www.cinematheque.lu





Luxembourg's tourist charm

Despite its limited size, the Grand Duchy of Luxembourg offers a wide variety of landscapes and tourist attractions. The Moselle Valley makes up the eastern part of the Grand Duchy and the Moselle River creates a natural border with Germany. It's a charming place, with traditional villages and sun-drenched hillsides covered with grape vines. The 1,237-hectare vineyard is one of the most northern winegrowing areas in Europe and extends over approximately 40 kilometres, from Schengen to Wasserbillig. Visitors can soak up the region's 2,000-year-old winegrowing tradition by taking the particularly pleasant "Wine Route". Nestling in a green setting in the northeastern part of the country is an unspoiled region known as "Luxembourg's Little Switzerland" or the Mullerthal. Lastly, many picturesque villages and splendid castles dot the Ardennes Mountains in northern Luxembourg.

Bourscheid Castle is not only the country's largest castle, but also one of the largest between the Rhine and Meuse rivers. The castle was expanded four times. The first expansion was completed in 1430 with the construction of the large wall surrounding the castle and its many turrets. In 1972, the Luxembourg government purchased the castle and carried out major renovations. The Friends of the Bourscheid Castle Association, which manages the castle, was created that same year. The association holds cultural and other events at the castle.



Beaufort Castle is comprised of two historic buildings: the ruins of the fortress, constructed between the 11th and 16th centuries, and the Renaissance-style castle, which dates from the 17th century. The castle's charm is enhanced by the beauty of the surrounding countryside. The ruins of the fortress sit at the edge of a picturesque pond a short distance from the forest and sandstone rocks of the Mullerthal. The famous "Cassis de Beaufort", a blackcurrant liqueur known well beyond Luxembourg's borders, was originally made at Beaufort Castle.

Bourglinster Castle served as an outpost for the fortress and Luxembourg City. Today, the castle offers a brasserie, restaurant, several dining rooms and banquet halls, conference rooms and artists' studios. It is listed as a "Member Castle" by the European Castle Group, which verifies the quality of the services offered by its member castles.

Dating from the 12th century, the feudal Clervaux castle overlooks the medieval village, which, surrounded by steep wooded hills, is wedged into a narrow, winding valley. It currently houses the largest photo exhibit of all time, "The Family of Man" by Edward Steichen, the late American photographer who was born in Luxembourg. Created in 1955 for the Museum of Modern Art in New York, this exhibit is an attempt to explain humans to other humans through the universal language of photography.

With around 200,000 visitors every year, Vianden Castle is the most visited monument in the Grand Duchy. Built on the foundations of a small Roman castle and a Carolingian sanctuary, this fortification is considered one of the largest and most majestic Roman- and Gothic-period feudal manors in Europe. The castle, now owned by the State, has been under renovation since 1977 and is an important part of Europe's cultural heritage.

For more information

National Tourism Office (Office National du Tourisme) 68, bd de la Pétrusse L-2320 Luxembourg Tel.: (+352) 42 82 82 10 Fax: (+352) 42 82 82 38 E-mail: info@ont.lu www.ont.lu

Luxembourg City Tourist Office B.P. 181 30, Place Guillaume II L-1648 Luxembourg Tel.: (+352) 22 28 09 Fax: (+352) 46 70 70 E-mail: touristinfo@lcto.lu www.lcto.lu





Major annual festivals

Every year, from May to June, the city of Echternach hosts an international music festival, worthy of the largest European events, among its superb medieval monuments. Few cities can offer such a charming setting for a festival as this small town with a rich history near the German border. Most of the concerts are performed in the Romanesque basilica, a building of majestic proportions, and the St Pierre-et-Paul church. The idea of melding art, music and architecture was born in 1975 and since then, this festival has attracted an increasing number of music lovers. In addition to such great masters as Yehudi Menuhin, Gidon Kremer, Mstislav Rostropovitch, Maurice André, Dietrich Fischer-Dieskau and Cyprien Katsaris, concert-goers have discovered many young artists from both Luxembourg and abroad.

Every year in July, the small town of Wiltz hosts the European Theatre and Music Festival in the gardens of its medieval castle. This quaint town in the Ardennes Mountains offers evenings of exceptional theatre and music in the open air. Since the festival was created in 1952, Wiltz has played host not only to classical musicians like Svjatoslav Richter, Grace Bumbry and Maurizio Pollini, but also to big names from the world of jazz, such as Lionel Hampton, Ella Fitzgerald, Oscar Peterson, Miles Davis, Duke Ellington and The Golden Gate Quartet.

Since its founding in 1994, the popularity of the International Comic Festival has never stopped growing. Every year in mid-July, the town of Contern organises this summer event. The stands overflow with the treasures of the Eighth Art, both collectibles and new items. There is something for everyone, whether young or old, be they or fans of action, fantasy or humour. The best French-speaking artists and writers are awarded a Mil d'Or prize by a festival jury.

Luxembourg offers a large range of cultural events and festivals from operas to classical music concerts, from rock festivals to open air events: Rock um Knuedler, Rock A Field, Luxembourg Festival ...

For more information

Echternach Festival

B.P. 30 L-6401 Echternach Tel.: (+352) 72 83 47 Fax: (+352) 72 71 12 E-mail: musique@online.lu www.echternachfestival.lu

Wiltz Festival

B.P. 38 L-9501 Wiltz Tel.: (+352) 95 81 45 Fax: (+352) 95 93 10 www.festivalwiltz.online.lu

Comic Commission, City of Contern

(Commission bande dessinée de la commune de Contern) 4, place de la Mairie L-5310 Contern Tel.: (+352) 35 95 76 Fax: (+352) 35 95 77 E-mail: secretariat@bdcontern.lu

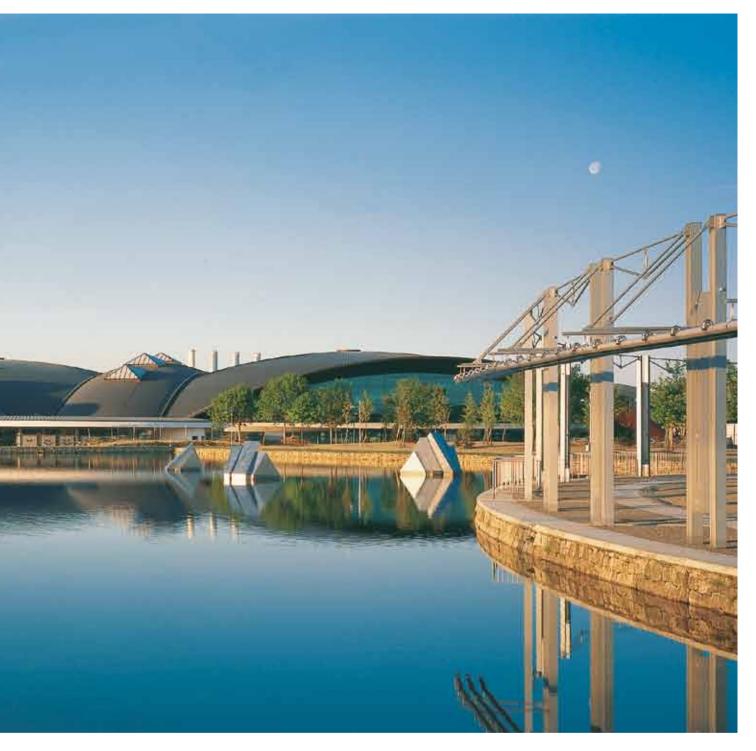
www.bdcontern.lu

ENJOY A WIDE RANGE OF SPORTS



Luxembourg offers numerous sports opportunities for tourists and residents, whether outdoors or in its many sports facilities.





In terms of sports facilities, the "Coque" aquatic centre, located in the heart of the Kirchberg plateau, offers seven swimming pools, two of which are Olympic-sized (50-metre pool, all-purpose pool, diving pool, diving tower, 15-metre diving pit, children's pool, "fitness" pool heated to 32°C (90°F), sauna, Turkish bath, whirlpool, solarium and sunbathing beach).



The thermal baths at Mondorf-les-Bains continue an enduring tradition that has lasted more than 150 years. Located in a charming, windsheltered village in the southeastern part of the country, Mondorf's Domaine Thermal sits in a magnificent 50-hectare park filled with trees, plants, flowerbeds, lush green grass and sculptures by many famed artists. Thousands of people seeking a "cure" flock to the baths, which are fed by a 24°C (75°F) thermal water source with a high mineral content. The thermal spa has the most modern bathing facilities in Europe and offers a wide range of made-to-measure programmes. Leisure activities are available all year long, including tennis tournaments, archery, lawn bowls and more. Almost all towns in Luxembourg provide both indoor and outdoor tennis facilities. Luxembourg also offers high-quality equestrian facilities and many riding clubs.

The opening of the complex Les Thermes with more than 1.000 m2 water surface took place in february 2009. The syndicate of the municipalities Strassen and Bertrange - C.N.I. Les Thermes was founded in January 2002. The architectural competition for the construction of this swimming pool was won in June 2004 by the community of architects atelier Jim Clemens, Witry & Witry and Hermann & Valentiny et associés. The construction of this ambitious project started in September 2005.

Les Thermes offers a wide range of activities: sauna and wellness, Aqua world (swimming pool, baby pool, whirlpool, solarium, Learn to swimm pool), restaurant, beauty center, fitness center...



The country has a large number of top-quality golf courses, including the Golf Club Grand-Ducal, Kikuoka Country Club, Golf de Clervaux, Golf and Country Club Christnach, Golf de Luxembourg and Golf Club Gaichel.

Luxembourg has a large number of first class golf courses (Golf Club Grand-ducal, Kikuoka Country Club, Golf de Clervaux, Golf and Country Club Christnach, Golf de Luxembourg et Golf Club Gaichel).

Cyclists can take advantage of a wide variety of bicycle paths, which total 900 km in length. Certain well-marked bicycle paths follow old railway tracks that are no longer in use, allowing cyclists to crisscross the country while avoiding traffic. Cyclists who ride on the quiet riverside paths will be sure to come upon castles and villages.

The country's well-preserved and resplendent natural resources provide many opportunities to practice a variety of outdoor sports. The Haute-Sûre lake dates from 1961 and is situated in the northern part of the country at the heart of the Haute-Sûre Nature Preserve. This 380-hectare lake provides the population with drinking water and electricity. It also offers superb recreational opportunities, including a wide range of water sports, such as canoeing, kayaking, scuba diving, swimming, windsurfing and sailing. The eastern part of Luxembourg features the peaceful waters of the 35-hectare Echternach Lake in the heart of the Echternach Recreation Centre. The lake is surrounded by a 375-hectare forest and offers many different water sports, including swimming, sailing, canoeing, pedal boating, surfboarding and fishing.

The Grand Duchy also offers rock climbing near Berdorf in the Müllerthal. The steep slopes of the Wanterbaach, set in a breathtaking wooded landscape, are the ideal place to practice this sport.

In winter, several skating rinks are available in Luxembourg. Weather permitting, the Ardennes Mountains in the northern part of the country have a number of cross-country skiing trails.

For more information

National Sports and Cultural Centre (Centre National sportif et culturel), Coque 2. rue Léon Hengen

L-1745 Luxembourg Tel.: (+352) 43 60 60 1 E-mail: info@coque.lu www.coque.lu

Mondorf Thermal Spa

(Domaine Thermal de Mondorf) Avenue des Bains B.P.52 L-5601 Mondorf-les-Bains Tel.: (+352) 23 66 60 Fax: (+352) 23 66 10 93 E-mail: domaine@mondorf.lu

Les Thermes

Rue des Thermes L-8018 Strassen Tel.: (+352) 27 03 00 27 www.lesthermes.net

Grand Ducal Golf Club

1, route de Trèves L-2633 Senningerberg Tel.: (+352) 34 00 90 1 E-mail: gcgd@pt.lu www.gcgd.lu

Kikuoka Country Club

Scheierhaff L-5412 Canach Tel.: (+352) 35 61 35 E-mail: playgolf@kikuoka.lu www.kikuoka.lu

CK Sport Center

20, route de Bettembourg L-1899 Kockelscheuer Tel.: (+352) 47 22 85 E-mail: sportcenter@ck-online.lu www.ck-online.lu

Pegasus Equestrian Centre

(Centre équestre Pegasus) Rue de l'Ecole L-5465 Walbredimus Tel.: (+352) 23 66 16 46 E-mail: cept@hippoline.lu www.hippoline.lu/centre-equestre-pegasus

Friends of the Horse

(L.A.C. Les amis du Cheval) Angie et Pierre LEFEBVRE Route D'Esch L- 4985 Sanem Tel.: (+352) 59 14 02 E-mail: lac@hippoline.lu www.hippoline.lu/lac



Savour Luxembourg's cuisine

Luxembourg's cuisine reflects an intersection of French and German cultures by combining, as Luxembourgers say, "French quality with German quantity". Because of the capital's role in the European Union, the cuisine served by Luxembourg's restaurants shows influences from throughout Europe. Recent years have also seen the emergence of Asian and Latin American cuisine. Given the country's size, the number of restaurants with Michelin stars or Gault et Millau awards is exceptional.

For more information

The following is a sample of Luxembourg restaurants with Michelin stars.

Restaurant Clairefontaine *

9, Place de Clairefontaine L-1341 Luxembourg Tel.: (+352) 46 22 11 www.restaurantclairefontaine.lu

Mosconi **

13, rue Münster L-2160 Luxembourg Tel.: (+352) 54 69 94 www.mosconi.lu

Restaurant Léa Linster *

17, route de Luxembourg L-5752 Frisange Tel.: (+352) 23 66 84 11 www.lealinster.lu

Le bouquet garni - salon Saint Michel * 32, rue de l'eau L-1449 Luxembourg Tel.: (+352) 26 20 06 20 www.lebouquetgarni.lu

Favaro * 19, rue des Remparts L-4303 Esch sur Alzette Tel.: (+352) 54 27 231 www.favaro.lu

Le Patin d'Or * Route de Bettembourg, 40 L-1899 Kockelscheuer Tel.: (+352) 22 64 99 www.patin-dor.lu

Ma Langue Sourit *

1, rue de Remich L-5331 Moutfort Tel.: 26 35 20 31 www.mls.lu

La Distillerie * 8, rue du Château L-6162 Bourglinster Tel.: 78 78 78 1 www.bourglinster.lu

Les Roses *

im Casino 2000 Rue Th. Flammang L-5618 Mondorf-les-Bains Tel.: (+352) 23 61 14 10 www.casino2000.lu

Toit pour toi * 2, rue du IX Septembre L-4996 Schouweiler Tel.: (+352) 26 37 02 32

La Gaichel * 5, route de Mersch L-8469 Eischen Tel.: (+352) 39 01 29 www.lagaichel.lu

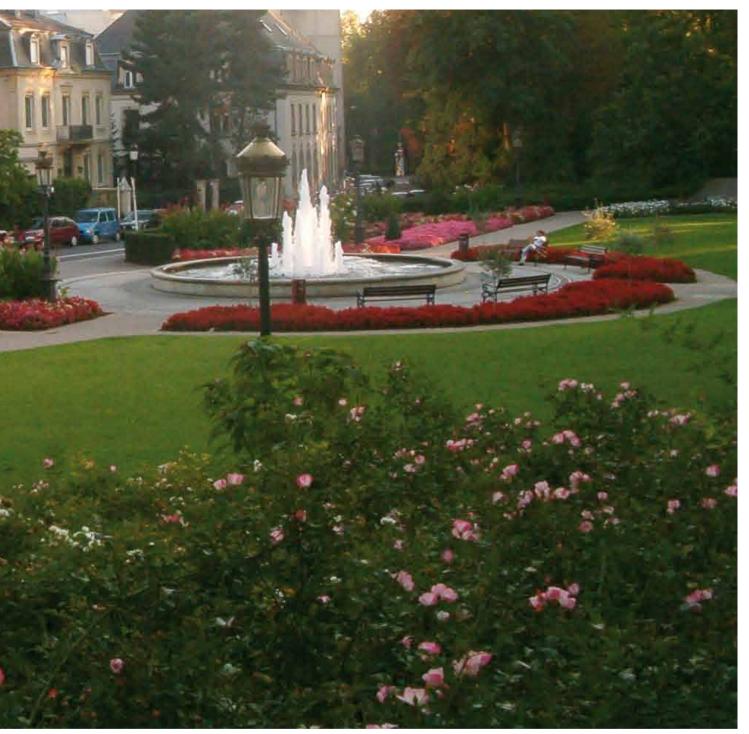
Details of more than 500 Luxembourgish restaurants are available at the following websites: www.restaurant.lu | www.gastronomie.lu | www.explorator.lu





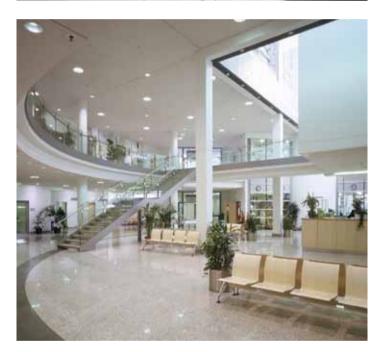
An extensive network of high-quality medical facilities

Luxembourg has, alongside the three big hospitals, the Dr Bohler Private Clinic (Clinique Privée Dr. Bohler), The National Institute of Cardiac Surgery and Cardiology (l'INCCI: Institut national de chirurgie cardiaque et de cardiologie interventionnelle) and the National Centre for Functional Re-education and Rehabilitation (Rehazenter: Centre



National de Rééducation Fonctionnelle et de Réadaptation). The country's largest hospital, *the Centre Hospitalier de Luxembourg* (CHL), includes *the Grande-Duchesse Charlotte maternity hospital* and a paediatric clinic. *Hôpital Kirchberg*, which opened in 2003, is among Europe's most modern hospitals. Several internationally hospitals are located close at hand in neighbouring countries. These include the Centre Hospitalier Universitaire in Nancy, France, renowned for its cardiovascular department; University Hospital in Heidelberg, Germany; and the Centre Hospitalier Régional in Metz/ Thionville, France.

Luxembourg also boasts the high-quality emergency services of Luxembourg Air Rescue, which specialises in air rescue and transport for medical reasons. Luxembourg Air Rescue owns four helicopters and two airplanes and is also responsible for flying its members back to Luxembourg.





For more information

Luxembourg Hospital (Centre Hospitalier Luxembourg) 4, rue Barblé L-1210 Luxembourg Tel.: (+352) 44 11 11 www.chl.lu

Kirchberg Hospital (Hôpital Kirchberg) 9, rue Edward Steichen L-2540 Luxembourg Tel.: (+352) 24 68 1 www.chk.lu

Emile Mayrisch Hospital (Centre Hospitalier Emile Mayrisch) Rue Emile Mayrisch L-4005 Esch-sur-Alzette Tel.: (+352) 57 11 - 1 www.chem.lu

St. Louis Hospital - Northern Regional Hospital (Hôpital St-Louis - Centre Hospitalier du Nord) 120, av. Salentiny L-9080 Ettelbruck Tel.: (+352) 81 66 1

Luxembourg Air Rescue 175 A, rue de Cessange L-1321 Luxembourg Tel.: (+352) 48 90 06 www.lar.lu

Reimbursement of medical and dental expenses

In Luxembourg, all workers are automatically covered by one of the country's health insurance funds. Medical specialists and dental surgeons can be consulted without a prior visit to a general practitioner. Depending on the type of service provided, health insurance covers 80%, 95% or 100% of the fees charged by the doctor or dentist.

All of the country's doctors operate under the national healthcare scheme and must charge the government-regulated fees to patients holding a European health insurance card or an equivalent certificate of insurance.

Patients typically pay medical fees and then request reimbursement at one of the workers' health insurance centres upon presentation of the paid doctor's bill.

Health insurance covers 80% to 100% of the official rate for most medical treatments, including physiotherapy, outpatient nursing care, medical laboratory services and X-rays. Certain services are only reimbursed with prior authorisation from the health insurance fund. It is best to ask the doctor in advance whether prior approval is required for reimbursement of the services requested.

Reimbursement for prescription drugs is 0%, 40%, 80% or 100%, depending on the category of drug.

Maternity insurance, parental leave and day-care centres

The maternity benefit is paid during the legal period of maternity leave, i.e. at least eight weeks before childbirth to eight weeks after childbirth. This period is extended up to 12 weeks in the event of a premature or multiple birth as well as for mothers breastfeeding their infant.

The maternity benefit is the equivalent of the gross taxable income that the insured woman would have earned if she had continued to work, and is paid by health insurance. The maternity-leave period is considered equivalent to an actual period of employment; as a result, the woman still accumulates annual leave.

Both the mother and father are entitled to parental leave. Full-time parental leave is granted for six months, while part-time leave is granted for 12 months. Either the mother or father must take parental leave right after the end of maternity leave. The other parental-leave period can be taken by the other parent anytime until the child reaches the age of five. Only those individuals who have worked in Luxembourg for at least 12 months prior to the birth of a child are eligible for parental leave. Parental leave can be full- or part-time (with the agreement of the employer).

For more information

Complete list of social security agencies Internet: www.secu.lu

Information for tourists about health care services during their stay in Luxembourg www.secu.lu/informations_touristes/sommaire.htm

Social Security Office

(Centre Commun de la Sécurité Sociale) Registration Department (Département Affiliation) 125, route d'Esch à Luxembourg L-2975 Luxembourg Hours: 8 a.m. to 4:15 p.m. Tel.: (+352) 40 141 - 1 Fax: (+352) 40 44 81 www.ccss.lu

Federation of Health Insurance Funds (Union des caisses de maladie or UCM)

125, route d'Esch L-1471 Luxembourg Hours: 8:15 a.m. to 4:00 p.m. Tel.: 49 83 31 - 1 Fax: 49 83 32 E-mail: ucm@secu.lu www.ucm.lu

For more information

National Family Benefits Office (Caisse nationale des prestations familiales or CNPF) 1A, bd Prince Henri L-1724 Luxembourg Tel.: (+352) 47 71 53 1 Fax: (+352) 47 71 53 328 www.cnpf.lu

Luxembourg offers many day-care centres for babies and children. The State regulates both public (officially recognised) and private day-care centres.

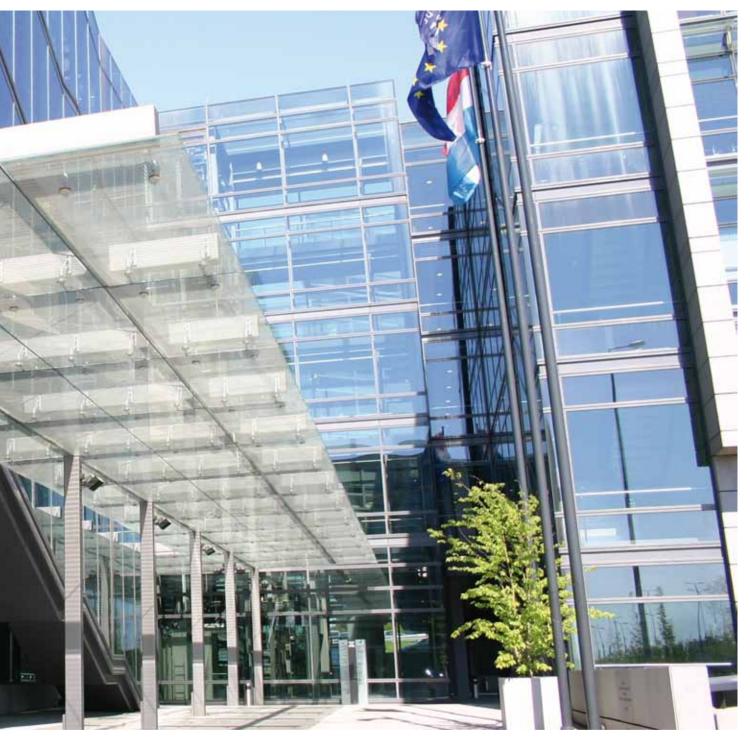
List of day-care centres in Luxembourg: www.petitweb.lu/textesentrenous/memocreches.htm

Information about day-care centres and other information about children in Luxembourg City: www.vdl.lu

Information about day-care centres in Esch-Alzette: www.esch.lu













Pre-school education

There are two types of preschool education: early education and preschool. Early education is optional and is designed for three-year-olds. It focuses on play and is tailored to the age and needs of each child.

Preschool (Spillschoul in Luxembourgish) is compulsory for children who have reached the age of four before 1 September. Parents must register their children for preschool at the town hall of the city in which they reside.

For more information

Addresses for Luxembourg City and Esch-Alzette:

Luxembourg City:

Preschool Education Department (office 306) 20, rue du Commerce L-1351 Luxembourg-Gare

Primary school Education and Special Needs Department 110, avenue Gaston Diderich L-1420 Luxembourg-Belair

Esch-Alzette:

Preschool and primary school Education Department-Esch-sur-Alzette 10, rue du Commerce L-4067 Esch-sur-Alzette

Primary and secondary schools

The Grand Duchy of Luxembourg offers free education and requires two years of preschool, six years of primary school and three years of secondary school. Any child reaching the age of six before 1 September must attend primary school. The major subjects taught at the primary level are German, French, Luxembourgish, mathematics, geography, history, introduction to science, natural sciences, information technology, art, music, physical education and moral or religious instruction.

The State's secondary schools teach traditional subjects that prepare students for institutions of higher learning. Secondary school lasts seven years and includes three years of specialisation, grades 3, 2 and 1.

In addition to the State education system, Luxembourg has a large number of private schools, including four Catholic schools.

The Grand Duchy also has a large number of international schools. The International School of Luxembourg (ISL) instructs students ranging in age from 3 to 18 in English. There is also a European school located on the Kirchberg close to European Union institutions. The European School offers classes in most of the languages of the EU's Member States. Saint George International School caters to children aged 2 to 11 of any nationality who wish to follow a comprehensive course of study in English. The French-language Ecole Maternelle et Primaire Française (EFL) [French kindergarten and primary school] instructs children of various nationalities from the age of 3. Lycée Français Vauban provides a Frenchlanguage education for students aged 12 to 18. EFL and Lycée Vauban are both recognised by the French Education Ministry.

As a result of the constant growth in the number of students attending the European School (a total from all levels of about 4,200 for the school year 2007/2008), inevitable due to European enlargement, construction of a second European school started in 2008 for an opening at the beginning of the school year 2012.

For more information

Ministry for Education and Vocational training (Ministère de l'Education nationale et de la Formation professionnelle)

29, rue Aldringen L-1118 Luxembourg Tel.: (+352) 24 78 51 00 E-mail: info@men.lu www.men.lu

International School of Luxembourg

36, bd. Pierre Dupong L-1430 Luxembourg Tel.: (+352) 26 04 40 E-mail: information@islux.lu www.islux.lu

European School (Ecole Européenne) 23, bd. Konrad Adenauer L-1115 Luxembourg www.euroschool.lu

European School II (Ecole Européenne II) www.eursc-mamer.lu

St. George's International School Luxembourg A.S.B.L

11, rue des Peupliers L-2328 Luxembourg Tel.: (+352) 42 32 24 E-mail: reception@st-georges.lu www.st-georges.lu

French School of Luxembourg

(Ecole française du Luxembourg or EFL) 188, av. de la Faïencerie L-1511 Luxembourg Tel.: (+352) 46 37 72 1 Fax: (+352) 46 05 01 ecole.francaise@empf.lu www.empf.lu

French Lycée of Luxembourg (Lycée français de Luxembourg) 4, av. Joseph Sax L-2515 Luxembourg Tel.: (+352) 46 20 55 1 E-mail: lyc-fran@vauban.lu www.yauban.lu

Higher Education at the Universtity of Luxembourg

Founded in 2003, the University of Luxembourg is the first and only university of the Grand Duchy of Luxembourg. The University is multilingual, international and research-oriented. 650 professional experts support the about 190 professors, assistant professors and lecturers in their teaching. The University of Luxembourg is comprised three faculties, two interdisciplinary centres:

- The Faculty of Science, Technology and Communication (FSTC)
- The Faculty of Law, Economics and Finance (FDEF)
- The Faculty of Language and Literature, Humanities, Arts and Education (FLSHASE)
- The Interdisciplinary Centre for Security, Reliability and Trust (SnT)
- The Luxembourg Centre for Systems Biomedicine (LCSB)

Studies:

- 11 bachelor degrees, 28 master degrees and doctoral studies based on the Bologna Accords
- Other qualifications and continuing education
- Bachelor students have to spend one semester abroad
- Multilingualism: generally bilingual programmes (French/English French/German), some are trilingual and some are taught entirely in English
- Academic staff originates from 25 different countries
- Students originate from 100 different countries

Research:

- 5 high-priority research areas
- 12 research units
- 6 endowed chairs
- 3 doctoral schools

The University of Esch/Belval:

Luxembourg is redefining itself: From being a steel region to being a financial centre, the country now wants to morph onwards and become a research hub. In Belval there are plans to turn this vision into reality.

Belval is considered to be one of the largest and most ambitious current urban renewal projects in Europe. On the 120 hectares of grounds that once housed Luxembourg's largest steel foundry, academic research and teaching, work and leisure, industry and commerce and home life and culture are to enter into a thriving mixture.



The City of Science (Cité des Sciences) is Belval's headway project pure and simple. The first phase of the project comprising about 20 new buildings on the grounds of the blast furnace plateau, will house the University of Luxembourg as well as off-university research centres and a start-up centre. In its ultimate expansion, around 7000 students and 3000 teaching staff and researchers will be at work here. Moving the entire university, currently spread out across numerous sites, is expected to start in 2014. Only the Faculty of Law, Economics and Finance will stay, partially, in the capital.

In addition, Luxembourg offers other opportunities for higher learning:

- Institut Universitaire International de Luxembourg (www.iuil.lu) offers seminars and several Master-level programmes;
- Sacred Heart University (www.shu.lu) offers MBAs and Graduate Professional Certificates;
- Miami University of Ohio (USA) has a Luxembourg campus, where it offers university-level courses;
- The Open University Business School (www.open.ac.uk) offers Master-level distance learning courses in English in the fields of management and new technologies.

Furthermore, several internationally-renowned universities located close to Luxembourg offer additional opportunities for university study. Including Université Libre de Bruxelles in Belgium; Université Catholique de Louvain in Belgium; Université Robert Schuman in Strasbourg, France; Université Henri Poincaré in Nancy, France; Trier University in Germany and Heidelberg University in Germany.

For more information

Luxembourg University (Université du Luxembourg) 162a, av. de la Faïencerie L-1511 Luxembourg Tel.: (+352) 46 66 44 1 www.uni.lu

Luxembourg School of Finance

290, route d'Esch L-1471 Luxembourg Tel.: (+352) 26 11 44 1 E-mail: info@lsf.lu www.lsf.lu

Miami University Luxembourg

Château de Differdange L-4524 Differdange Tel.: (+352) 58 22 22 1 www.units.muohio.edu/luxembourg

Sacred Heart University Luxembourg

7, rue Alcide de Gasperi L-2981 Luxembourg Tel.: (+352) 22 76 13 E-mail: academics@shu.lu www.shu.lu

Open University Business School in Luxembourg

Tel.: (+ 352) 44 40 91 801 Fax: (+ 352) 44 40 91 802 Email: luxembourg@open.ac.uk http://www8.open.ac.uk/europe/in-your-country/luxembourg/contacts



Lifelong learning

Luxembourg offers many job training opportunities. A number of institutes, schools and other organisations provide high-quality training programmes in a wide range of fields.

The Luxembourg School for Commerce (LSC), launched in October 2009, provides the response of the Chamber of Commerce to the challenges posed by the changing context of professional training, reflecting developments in the labour market and economic environment. To respond better to the needs for qualification of businesses and individuals and the demands of an increasingly competitive market, the Chamber of Commerce brings together in the Luxembourg School for Commerce all its training activities. The LSC is committed to the creation of a training culture in business as well as in authority and public entities. The three pillars of the training activities of the LSC are:

- vocational training
- (formation professionnelle initiale FPI)continuing vocational training
- (formation professionnelle continue FPC)
 University education
- (formation universitaire FU)

The Institut de Formation Bancaire au Luxembourg (IFBL), created by the Luxembourg Bankers and Bank Association (ABBL), provides training in the fields of banking and finance.

The Chambre des Employés Privés (CEPL) [Chamber of Private Employees] offers computer science courses in the fields of law, management and economics, to name a few. It also gives universitylevel courses in cooperation with the Open University (UK) in the areas of management and new technologies.

Luxembourg also has a large number of language schools. Because multilingualism is so common in Luxembourg, the country offers numerous opportunities for perfecting foreign language skills at all levels. The Centre de Langues de Luxembourg has special programmes, particularly in the form of night classes, for learning the country's eight most commonly spoken languages: the three official languages (French, German and Luxembourgish), English, Dutch, Italian, Portuguese and Spanish.

In addition to the Centre de Langues de Luxembourg, a number of private language schools offer many courses teaching other languages as well.

For more information

Luxembourg School for Commerce - LSC 7, rue Alcide de Gasperi L-2981 Luxembourg Tel.: (+352) 42 39 39 - 220 E-mail: info@lsc.lu www.lsc.lu

Language Centre – Luxembourg (Centre de Langues – Luxembourg or CLL) 21, bd de la Foire L-1528 Luxembourg Tel.: (+352) 26 44 30 - 1

E-mail: secretariat@cll.lu www.cll.lu

Chamber of Employees (Chambre des salariés) Luxembourg Lifelong Learning Center

13, rue de Bragance L-1255 Luxembourg Tel.: (+352) 27 49 46 00 E-mail: formation@csl.lu www.LLLC.lu

Chamber of Trades (Chambre des Métiers)

2, Circuit de la Foire Internationale Luxembourg – Kirchberg L-1016 Luxembourg Tel.: (+352) 42 67 67 - 1 E-mail: contact@cdm.lu www.cdm.lu

Luxembourg Bankers Training Institute

(Institut de formation bancaire, Luxembourg or IFBL) 7, rue Alcide de Gasperi L-2981 Luxembourg Tel.: (+352) 46 50 16 - 1 E-mail: customer@ifbl.lu www.ifbl.lu

National Institute for the Development of Continuing Professional Development (Institut National pour le développement de la Formation Professionnelle Continue or INFPC) 38, rue de l'Avenir L-1147 Luxembourg Tel.: (+352) 46 96 12 - 1 E-mail: infpc@infpc.lu www.infpc.lu

Luxembourg Office for the Enhancement of Productivity (Office Luxembourgeois pour l'Accroissement de la Productivité or OLAP)

17, boulevard Royal L-2449 Luxembourg Tel.: (+352) 48 98 48 - 1 E-mail: form.continue@olap.lu www.olap.lu

MOVING TO LUXEMBOURG: PRACTICAL INFORMATION

Luxembourg is a small country so it is easy to make direct contact with the authorities. The legal formalities are thus much easier to manage, especially with regard to obtaining government documents. Furthermore, Luxembourg City has created a one-stop centre, the *"Biergercenter"*, to streamline administrative requirements. At the centre, you will be able to receive most of the information you need and handle nearly all of the required formalities.



For more information

Luxembourg City:

Citizens Reception Centre (Bierger-Center) 26 A, Boulevard Royal L-2449 Luxembourg Tel.: (+352) 47 96 22 00 Fax: (+352) 26 27 09 99

For other cities, please contact the local authority for the town in which you reside.

Entry and residence requirements

The entry and residence requirements differ depending on whether the individual is a citizen of a European Union Member State, the European Economic Area (EEA), Switzerland or a third country.

Citizens of European Union member states, the EEA and Switzerland may enter Luxembourg simply by presenting a national identity card or a valid passport.

If they wish to reside in Luxembourg for more than three months, they can obtain authorisation to extend their stay and will receive a residence permit. They must request a permit from the local government of the town in which they live. The card is valid for five years and may be renewed as a matter of law for a 10-year period. After five years uninterrupted residence in the country, the citizen of the European Union has the right to permanent residence. Members of his/her family who have resided with him/her for an uninterrupted period of five years, have the right to obtain a permanent residence permit. Application should be made to the ministry responsible for immigration. A residence permit granted to dependents who are not citizens of a member country will be valid for the same amount of time.

Citizens of countries that are not members of the EU or EEA must declare themselves at the local town hall within three days of their arrival. Every foreign national must request a foreigner's identity card. Certain foreign nationals are exempt from this regulation: those who are employed by a foreign firm and seconded to Luxembourg to work for a fixed period of time, not to exceed one year, are not required to request a foreigner's identity card.

For more information

Foreign Affairs and Immigration Ministry (Ministère des Affaires étrangères et de l'Immigration) Immigration Department 12-16, av. Monterey L-2163 Luxembourg Tel.: [+352] 478 4040 Fax: [+352] 22 16 08 www.mae.lu

Housing

Luxembourg has a wide range of upscale housing in quiet neighbourhoods as well as less expensive options. The Ministry of Housing provides various types of financial assistance for the construction, acquisition and renovation of housing. In 2003, a housing research agency was created to facilitate housing development planning in Luxembourg.

On 11 June 2008, bill 5696 relating to the "Housing Agreement" ("Pacte de Logement") became law. It is in keeping with the measures adopted by the government to provide a solution to the housing problem in the Grand Duchy. In signing this agreement, the government and the local authority concerned agree to combine their efforts to increase the supply of housing and reduce the cost of land by the adoption of various measures.

For more information

Ministry of Housing (Ministère du Logement) Tour Alcide de Gasperi 4, Place de l'Europe L-1499 Luxembourg Tel.: (+352) 247-84821 or (+352) 247-84845 www.pacte-logement.lu

Work permits

Any non-citizen wishing to work in the Grand Duchy must fulfil the country's entry and residence requirements, which come under the jurisdiction of the local government of the town in which the individual resides (see "Entry and residence requirements"). After fulfilling these requirements, the individual must obtain a work permit.

A work permit is not required for citizens of the EU, EEA and Switzerland.

For citizens of other countries, the work permit is issued by the Minister of Employment or his/her representative upon the recommendation of the labour authorities and of a special commission charged with assessing the status, trends and structure of the job market. The issuance of a work permit is subject to the condition that the employer provides a bank guarantee through an authorised establishment.

Before a foreign employee begins work, the employer must send a declaration to the labour authorities (Administration de l'Emploi or ADEM) concerning the employee's job. The labour authorities then send a receipt for this declaration to the employee. This receipt provides authorisation for temporary employment. ADEM may check whether the employee has the necessary qualifications to fulfil the requirements of the occupation indicated in the request. The granting of a work permit may be subject to the signing of an employment contract.

A collective authorisation may be issued on an exceptional basis for a group of foreign workers temporarily seconded to the Grand Duchy by either a foreign or Luxembourgish company, upon request by the company employing the workers in question. This authorisation cannot exceed eight months.

This principle is also valid for foreign apprentices and interns, even if unpaid. Special rules apply for citizens of new member states of the European Union.

For more information

Labour and Employment Ministry (Ministère du Travail et de l'Emploi) 26, rue Zithe L-2939 Luxembourg Tel.: (+352) 24 78 61 00 Fax: (+352) 24 78 61 08 E-mail: info@mte.public.lu www.mt.etat.lu

Business Portal :

Ministry of the Economy and Foreign Trade (Portail entreprises : Ministère de l'Economie et du Commerce extérieur) www.guichet.lu

States that became EU members on 1 January 2004:

On 20 September the Luxembourg government took the decision to open, with effect from 1 November 2007, all sectors of the Luxembourg labour market to citizens of the eight states which became members on 1 January 2004: Estonia, Latvia, Lithuania, Poland, the Czech Republic, Slovakia, Hungary and Slovenia.

States that became EU members on 1 January 2007

There is an interim regime for citizens of states that became members of the European Union on 1 January 2007. The requirement for a work permit for Bulgarian and Rumanian citizens and the principle of priority of employment for citizens of the other European Union member states remain in force until 2008, or possibly 2011.

It was, however, decided, in April 2006 that for certain sectors work permits would be benevolently granted to citizens of the new member states, according to a minimal and simplified procedure, without however abandoning the requirement for a work permit. The sectors targeted by this measure are agriculture, viticulture and hotels, restaurants, cafés and bars (Horesca).

For other sectors, depending on the situation of the labour market, the procedure for issuing work permits may be simplified and the lead times reduced.

Setting up a business

One of the essential missions of the Chamber of Commerce is promoting the spirit of enterprise. A wide range of measures have been adopted: awareness campaigns (events, publications, contributions to the media), active support for start up projects, close collaboration at national, regional and international level with other organisations pursuing similar objectives, etc.

Espace Entreprises : the one-stop-shop for entrepreneurs

To better serve its customers, the Chamber of Commerce has set up an "Espace Entreprises" which brings together in a single place and in a convivial environment all the information, advice and services available related to the creation or development of economic activity:

• Individual advice for businesses and creators of businesses:

The advice and assistance of the Espace Entreprises covers all the economic, legal, fiscal, social and administrative aspects of small and medium sized enterprises whether at the stage of creation, acquisition, expansion, transfer or sale of a business. One of the essential missions of the Espace Entreprises is to facilitate the administrative steps of setting up a business (obtaining a business permit, assistance with registering in the business register, obtaining a VAT number, making a return to the Registration and Property Administration (Administration de l'Enregistrement et des Domaines, etc.) The Espace Entreprises also acts as an intermediary for making and submitting applicaions for government aid for investment.

Import-export service

The Espace Entreprises provides a whole range of services related to import-export: issuing of ATA carnets for temporary export of equipment, issuing of certificates of origin, and allocation of bar-codes. It also supplies lists of Luxembourg companies by sector and makes available interested companies and people directories and catalogues of more than 40 countries.

Documentaion centre

The Espace Entreprises provides a wide variety of documentation on legal, financial and economic matters. In 2007, the Espace Entreprises gained the ISO 9001: 2000 certificate for the quality of its service and advice activities for businesses.

For more information

Chambre de commerce - Espace Entreprises 7, rue Alcide de Gasperi L-2981 Luxembourg Tel.: (+352) 42 39 39 – 330 E-mail: entreprises@cc.lu www.espace-entreprises.lu

Registering a vehicle

Anyone seeking a Luxembourg registration plate for a vehicle originally registered in a foreign country (usually requested by vehicle-owners moving to Luxembourg) must have the vehicle inspected in Luxembourg.

In general, the following documents are required for registration of a vehicle:

- request for a registration card (a form to fill out)
- a special €50 tax (timbre de chancellerie)
- document identifying the legitimate owner of the vehicle, such as an invoice or sales contract
- document proving payment of VAT, such as a receipt or VAT number
- certificate confirming that the vehicle is covered by valid civil-liability insurance
- document proving payment of customs duties, such as a "705 sticker"
- certificate proving that the vehicle belongs to an approved vehicle category
- vehicle registration document from the country of origin, such as a registration card or certificate or a statutory off-road notification

In principle, vehicle owners must present originals of the abovementioned documents. However, a certified true copy of certain documents will be accepted.

For more information

Ministère du Développement durable et des Infrastructures Département des transports

4, Place de l'Europe L-1499 Luxembourg Tel.: (+352) 247 84 400 Fax: (+352) 22 85 68 Email: info @ mt.public.lu

Customs Centre (Centre douanier) Croix de Gasperich (à côté du Park & Ride Sud) B.P. 1122 L-1011 Luxembourg Tel.: (+352) 49 88 58 - 245 www.do.etat.lu

Vehicle Registration Service (Service d'immatriculation des Véhicules) Sandweiler Inspection Station 11, route de Luxembourg L-5230 Sandweiler Tel.: (+352) 35 72 14 - 1

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Relocation firms

Relocation firms advise and assist expatriates with their move to a new country. Generally comprised of multilingual staff, they help expatriates with every aspect of the move, including logistical support and formalities, thus helping newcomers establish themselves in the Grand Duchy of Luxembourg.

These firms serve both individuals and companies.

Following is a partial list of relocation firms operating in the Grand Duchy.

1st address Relocation

315 A, rte d'Arlon L-8011 Strassen Tel.: (+352) 26 43 23 53 23 Fax: (+352) 26 43 26 36 E-mail: info@1staddress.lu www.1staddress.lu

AB-LUX Relocation services Luxembourg

17, rue Saint Ulrich L-2651 Luxembourg Tel.: (+352) 26 18 76 46 Fax: (+352) 27 62 63 65 Mobile: (+352) 621 718 748 E-mail: info@ab-lux.com www.ab-lux.com

ASSIST Relocation

28, boulevard d'Avranches L-1160 Luxembourg Tel.: (+352) 51 80 18-1 Fax: (+352) 26 51 33 78 E-Mail: info@assist-relocation.lu www.assist-relocation.lu

Elite Relocation Service Sàrl

88, rue de Luxembourg L-8140 Bridel (Bridel) Tel.: (+352)24 83 69 21 Fax: (+352) 24 83 69 22 E-mail: info@eliterelocation.lu www.eliterelocation.lu

European Relocation Services SA

87 r. de Luxembourg L-8077 Bertrange Tel.: (+352) 26 64 99 22 Fax: (+352) 26 10 88 22 E-mail: info@europeanrelocationservices.lu www.europeanrelocationservices.lu

Interdean International Relocation

Allée de la Poudrerie L-1899 Kockelscheuer (B.P. 2356 / L- 1023 Luxembourg) Tel.: (+352) 48 44 22 E-mail: luxembourg@interdean.com www.interdean.com

Interior Rent Luxembourg SA

2, rue d'Arlon WBC bloc A L-8399 Windhof (Koerich) Tel.: (+352) 49 83 89 Fax: (+352) 49 83 99 E-mail: info.lu@interiorrent.com www.interiorrent.com

SETTLER International

21, rue Jean-Pierre Sauvage L-2514 Luxembourg Tel.: (+352) 43 15 96 24 Email: dep@settler.lu www.settler-international.com

Partial list of expatriate organisations in the Grand Duchy of Luxembourg

Many organisations cater to foreign expatriates, offering their members social and cultural activities. Following is a partial list of expatriate organisations in the Grand Duchy of Luxembourg:

Luxembourg Flemish Association

(Association des flamands vivant au Luxembourg) B.P. 2768 L-1027 Luxembourg Tel.: (+352) 20 40 26 66 E-mail: info@vlaamseclub.lu www.vlaamseclub.lu/

Nederlands Vereniging Luxemburg

B.P. 1676 L-1016 Luxembourg Tel.: (+352) 26 34 01 59 E-mail: contact@nvl.lu www.nvl.lu

Federation of French Expatriates

(Union des Français à l'étranger) 58, rue de la Poste L-4477 Luxembourg Tel.: (+352) 49 91 50 23 www.ufe.org

Luxembourg-Aveyron Club

(Amicale Luxembourg-Aveyron) 8, rue du Kiem L-8030 Strassen Tel.: (+352) 31 13 07 E-mail: contact(daveyron.lu www.aveyron.lu

British Ladies Club

B.P. 57 L-6905 Niederanven E-mail: info@blc.lu www.blc.lu

Irish Club of Luxembourg

Damian Bushe Tel. (+352) 35 95 54 www.irishclub.lu

American Women's Club of Luxembourg

51, rue Marie-Adelaide L-2128 Luxembourg Tel.: (+352) 44 84 77 E-mail: awcluxembourg@vol.lu www.awcluxembourg.com

List of foreign embassies in the Grand Duchy of Luxembourg

EMBASSY OF THE FEDERAL REPUBLIC OF GERMANY

20-22, av. Emile Reuter L-2420 Luxembourg Tel.: (+352) 45 34 45 1 Fax: (+352) 45 56 04

EMBASSY OF AUSTRIA

3, rue des Bains L-1212 Luxembourg Tel.: (+352) 47 11 88 1 Fax: (+352) 46 39 74 E-mail: Luxembourg-ob@bmeia.gv.at

EMBASSY OF THE KINGDOM OF BELGIUM

4, rue des Girondins L-1626 Luxembourg Tel.: (+352) 44 27 46 1 Fax: (+352) 45 42 82 E-mail: Luxembourg@diplobel.fed.be

EMBASSY OF THE REPUBLIC OF CAPE VERDE

117, Val de Sainte Croix L-1371 Luxembourg Tel.: (+352) 26 48 09 48 Fax: (+352) 26 48 09 49 E-mail: ambcvlux@pt.lu

EMBASSY OF THE POPULAR REPUBLIC OF CHINA

2, rue van der Meulen L-2152 Luxembourg Tel.: (+352) 43 69 91 1 Fax: (+352) 42 24 23 E-mail: chinaemb_lu@mfa.gov.cn

EMBASSY OF THE KINGDOM OF DENMARK

4, rue des Girondins L-1626 Luxembourg Tel.: (+352) 22 21 22 1 Fax: (+352) 22 21 24 E-mail: luxamb@um.dk www.ambluxembourg.um.dk/fr

EMBASSY OF SPAIN

4, bd Emmanuel Servais L-2535 Luxembourg Tel.: (+352) 46 02 55 Fax: (+352) 46 12 88 E-mail: emb.luxemburgo@maec.es

EMBASSY OF THE UNITED STATES OF AMERICA

22, bd Emmanuel Servais L-2535 Luxembourg Tel.: (+352) 46 01 23 Fax: (+352) 46 14 01 www.amembassy.lu

EMBASSY OF FINLAND

2, rue Heine L-1720 Luxembourg Tel.: (+352) 49 55 51 1 Fax: (+352) 49 46 40 E-mail: sanomat.lux@formin.fr www.finland.lu

EMBASSY OF FRANCE

8b, bd Joseph II L-1840 Luxembourg Adresse postale: L-2013 Luxembourg, B.P. 359; Tel.: (+352) 45 72 71 1 Fax: (+352) 45 72 71 227 E-mail: ecrire@consulfrance-luxembourg.org www.consulfrance-luxembourg.org/

EMBASSY OF THE UNITED KINGDOM AND NORTHERN IRELAND

5, bd Joseph II L-1840 Luxembourg Tel.: (+352) 22 98 64 Fax: (+352) 22 98 67 E-mail: britemb@internet.lu

EMBASSY OF THE HELLENIC REPUBLIC

27, rue Marie-Adélaïde L-2128 Luxembourg Tel.: (+352) 44 51 93 Fax: (+352) 45 01 64 E-mail: gremb.lux@mfa.gr or ellpresv@pt.lu or ellprox@pt.lu

EMBASSY OF IRELAND

28, route d'Arlon L-1140 Luxembourg Tel.: (+352) 45 06 10 Fax: (+352) 45 88 20 E-mail: luxembourg@dfa.ie

EMBASSY OF THE ITALIAN REPUBLIC

5-7, rue Marie Adélaïde L-2128 Luxembourg Tel.: (+352) 44 36 44 1 Fax: (+352) 45 55 23 E-mail: ambasciata.lussemburgo@esteri.it

EMBASSY OF JAPAN

Chancellerie diplomatique 62, av. de la Faïencerie L-1510 Luxembourg Tel.: (+352) 46 41 51 1 Fax: (+352) 46 41 76 E-mail: embjapan@lx.mofa.go.jp

ROYAL EMBASSY OF THE NETHERLANDS

6, rue Sainte-Zithe L-2763 Luxembourg Tel.: (+352) 22 75 70 / 22 75 81 Fax: (+352) 40 30 16 E-mail: lux@minbuza.nl www.paysbas.lu

EMBASSY OF POLAND

2, rue Pulvermühle L-2356 Luxembourg Tel.: (+352) 26 00 32 Fax: (+352) 26 68 75 74 E-mail: Luksemburg.amb.sekretariat@msz.gov.pl

EMBASSY OF PORTUGAL

24, rue Guillaume Schneider L-2522 Luxembourg Tel.: (+352) 46 61 90 1 Fax: (+352) 46 61 93 E-mail: luxemburgo@mne.pt

EMBASSY OF ROMANIA

41, bd. de la Pétrusse L-2320 Luxembourg Tel.: [+352] 45 51 51 / 45 51 59 Fax: [+352] 45 51 63 E-mail: ambroum@pt.lu http://luxembourg.mae.ro

EMBASSY OF CZHECH REPUBLIC

2, Rond-Point Robert Schuman L-2525 Luxembourg Tel.: (+352) 26 47 78 Fax: (+352) 26 47 78 20 E-mail: luxembourg@embassy.mzv.cz

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EMBASSY OF THE RUSSIAN FEDERATION

Château de Beggen L-1719 Luxembourg Tel.: (+352) 42 23 33 Fax: (+352) 42 23 34 E-mail: ambruslu@pt.lu www.ruslux.mid.ru

EMBASSY OF THE SWISS CONFEDERATION

Forum Royal 25A, bd Royal L-2449 Luxembourg Tel.: (+352) 22 74 74 1 Fax: (+352) 22 74 74 20 E-mail: Vertretung@lux.rep.admin.ch www.eda.admin.ch/luxembourg

EMBASSY OF TURKEY

20, rue Marie-Adelaïde L-2128 Luxembourg Tel.: (+352) 44 32 81 Fax: (+352) 44 32 81-34 E-mail: ambassade.luxembourg@mfa.gov.tr http://luksemburg.be.mfa.gov.tr

Luxembourg at a glance

Political structure

Official name Official languages Form of government Head of State Head of government Capital Municipalities Largest cities

Natural areas

Territory

Area Built-up area Maximum dimensions Highest elevation Lowest elevation

Population

Total population Foreign residents

Density Life expectancy at birth

Economy and employment

Currency Gross domestic product (GDP) GDP per capita Domestic employment Workers from neighbouring countries Unemployment rate Number of banks Number of companies Grand-Duché de Luxembourg (Grand-Duchy of Luxembourg) Luxembourgish («Lëtzebuergesch»), French and German Constitutional monarchy under the system of parliamentary democracy H.R.H. the Grand Duke Henri (Since 2000) Jean-Claude Juncker, Prime Minister Luxembourg City 106 Luxembourg City (93.865), Esch-sur-Alzette (30.600), Differdange (21.900), Dudelange (18.700) North: Oesling (32% of the country's area) South: Gutland (68% of the country's area)

2.586 sq. km
9,3%%
82 km from north to south and 57 km from east to west
560 m (Wilwerdange)
130 m (Wasserbillig)

524.900 229.900 Portugese: 85.300 French: 33.100 Italian: 18.100 Belgian: 17.200 German: 12.300 British: 5.600 Netherlands: 3.800 Others EU countries: 21.700 Other: 31.200 203 inhabitants /sq.km (2012) 78 years for men, 83 years for women

Euro 42,821.7 billion euros (2011 figures, Source: STATEC) 83.636 euros (2011 figures, source: STATEC) 375.507 people (July 2012 figures, Source: ADEM) 145.653 (July 2012) 6,2 % (July 2012) 142 (July 2012) 28.045 (2011 figures, source: STATEC) 70 agricultural and winegrowing entreprises 11 companies specialising in the extraction of non-energy products 851 manufacturers 66 energy and water companies 3.234 construction companies 23.813 companies offering goods and services

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Chamber of Commerce, L-2981 Luxembourg Tel.: (+352) 42 39 39 - 1 Fax: (+352) 43 83 26 E-mail: chamcom@cc.lu www.cc.lu